

TERMS & CONDITIONS

PARENT PAID SESSIONS

TERM TIME CLUBS

SCHOOLS & NURSERIES

Changes to your booking

1. Changes to your booking can be made up to 14 days prior to the initial start date, as detailed in your booking.
2. If you wish to make any changes less than 14 days prior to the initial start date, as detailed in your booking, uSports reserves the right to charge you up to a £10 administration fee.
3. Any requested changes are subject to availability and acceptance by uSports.
4. If you wish to make any changes to your booking, you must do so via email or via the phone. No changes are final until confirmed in writing by uSports.
5. If you are unable to attend a specific session within a block, you can contact the uSports office when making your booking and the price of this session will be deducted from your invoice.

Cancellations

1. If you wish to cancel a booking up to 28 days prior to the initial start date of your booking, uSports will refund all monies with a £10 admin fee deducted for direct refunds or a credit will be held for the full amount to be used for a future uSports booking. Please allow 10 working days for uSports to process refunds.
2. If you cancel less than 28 days prior to the initial start date of your booking, you will not be entitled to a refund. uSports may (at its discretion) place a credit for use against future bookings.
3. uSports reserves the right to cancel sessions in advance due to low registration numbers, forecast adverse weather conditions or any other unforeseen circumstances. If this does occur we will offer alternative arrangements which might include an alternative activity, date or venue. Should these alternative arrangements not be appropriate a full refund will be given.

Late Collection

1. You must ensure that you collect your child(ren) promptly at their predetermined collection time.
2. If you do not collect your child(ren) promptly then uSports reserves the right to charge an additional £5 for every 10 minutes as a Late Collection Fee.
3. The Late Collection Fee will be debited to your account and is payable immediately. Please note if you do not pay the Late Collection Fee as required then uSports reserves the right to cancel any future bookings.

SUBSCRIPTION CLASSES

DEVELOPMENT CENTRES & TODDLER FOOTBALL

Subscription Payment and Session Allocation

1.1 Parents are required to pay for the sessions provided each calendar month by signing up to the uSports subscription plan.

1.2 Each session costs £9.50

1.3 Payments will be taken on the 1st of each calendar month.

1.4 The uSports office will manage the appropriate payment amount for each month and the entire class will be moved to the appropriate subscription plan based on the number of sessions scheduled for that month.

For example, if there are four sessions in March, all subscribers will be moved to the '4 Session Plan' for that month. If there are two sessions in April, all subscribers will be moved to the '2 Session Plan' for April.

1.5 If a parent joins partway through a month, they will be put on a temporary plan that corresponds to the number of sessions between their joining date and the next subscription month.

For example, if someone joins in the second week of March and there were three sessions attended in March, they will be temporarily added to the '5 Session Plan' for April to account for 3 sessions in March & 2 sessions in April. Starting from May, they will follow the same plan as all other participants.

Missed Sessions

2.1 If a child misses a session or knows in advance that they will not be able to attend, no credit will be given for that session unless under exceptional circumstances.

Yearly Payments

3.1 An example of a parent's yearly payments in connection to the number of sessions delivered each month would be as follows:

- September: '4 Session Plan' - £38
- October: '3 Session Plan' - £28.50
- November: '4 Session Plan' - £38
- December: '2 Session Plan' - £19
- January: '4 Session Plan' - £38
- February: '3 Session Plan' - £28.50
- March: '4 Session Plan' - £38
- April: '4 Session Plan' - £38
- May: '3 Session Plan' - £28.50
- June: '4 Session Plan' - £38
- July: '3 Session Plan' - £28.50
- August: '0 Session Plan' - £0.01

NOTE: We are unable to charge £0 during a live subscription so when there are no sessions running in that calendar month a 1p charge will be taken.

Cancellation

4.1 Parents can cancel their subscription by 23:59 on the last day of the month.

4.2 Cancellation must be submitted in writing via email to info@u-sports.co.uk

4.2 Once notice has been given to cancel, no further payments will be taken. You can continue to attend sessions up to and including the last day of the month in which your last payment was made.

4.3 If you submit a cancellation request outside of our office hours but before the next subscription payment date, and the next payment date is also outside of office hours, uSports will refund the payment taken for the cancelled payment but there will be a £5 administration fee deducted from the refund.

4.4 As the yearly cost is not averaged out, parents will have already paid for all sessions attended up until the cancellation date.

For example, if notice is given on the 2nd of March, there will be no payment required for April as the parent will have already paid for their sessions in March. Sessions can be attended up until the end of March.

HOLIDAY CAMPS

MULTI-ACTIVITY (UKIDS)

Instalment Payments

1. You have the option to pay for your child's camp place upfront or in instalments.
2. If you choose to pay in instalments, Enrolmy will automatically calculate your payment schedule, including the due dates and amounts depending on the payment frequency selected.
3. All instalment payments must be completed before the start of the camp to secure your child's place. This date will be automatically applied to your payment plan.

uCover Payment Protection

1. You may choose to purchase optional "uCover" payment protection with your booking.
2. uCover is an additional £3 per child per day and can be selected at checkout on both single day and full week bookings.
3. uCover provides extended flexibility in case of unforeseen circumstances, allowing for changes or cancellations to your booking.
4. See the 'Changes to Your Bookings & Cancellations' section below for further details regarding the additional flexibility provided by uCover

Changes to Your Booking & Cancellations

1. Any changes are subject to availability
2. Changes & cancellations can be made with 14 days notice or more
3. If you choose the uCover add-on you can make changes and cancellations with less than 14 days notice
4. All cancellations and changes must be processed by the office, please contact us via phone or email to request changes: 0118 449 2641 | info@u-sports.co.uk
5. uSports reserves the right to cancel sessions in advance due to low registration numbers, forecast adverse weather conditions or any other unforeseen circumstances. If this does occur we will offer alternative arrangements that might include an alternative activity, date or venue. Should these alternative arrangements not be appropriate a full refund will be given.
6. Cancellation & changes are subject to the terms found on the following page

Late Collection

1. You must ensure that you collect your child(ren) promptly at the predetermined collection time.
2. If you do not collect your child(ren) promptly then we reserve the right to charge an additional £5 for every 10 minutes as a Late Collection Fee.
3. The Late Collection Fee will be debited to your account and is payable immediately. Please note if you do not pay the Late Collection Fee as required then we reserve the right to cancel any future bookings.

Childcare Voucher Payments

1. Childcare voucher payments are accepted for our camps.
2. Payments must be processed before the start date of the activity.

Discounts

1. Sibling Discount: A 10% discount will be automatically applied to each additional child booked onto the same camp.
2. Discount Codes: Only one additional discount code can be used per order. The highest value discount will be applied.
3. Full Week Discount: Selecting the "full week" option at checkout will apply a discounted daily rate, offering a saving on the overall cost of the camp.

uSports x uKids

1. uKids is the childcare & multi-activity holiday camp branch of uSports
2. uKids camps include a wide range of activities and are not exclusively sport specific
3. All uKids activities are run under the official organisation & insurance of U Sports Limited

HOLIDAY CAMPS

MULTI-ACTIVITY (UKIDS)

Cancellation Terms

Scenario	14 Days Notice Or More	Less Than 14 Days Notice
Moving a single day	Standard: Yes With uCover: Yes You can move your booking to any day in the current or next holiday camp period.	Standard: No With uCover: Yes You can move your booking to any day in the current or next holiday camp period.
Moving a full week	Standard: Yes With uCover: Yes You can move your booking to any day in the current or next holiday camp period.	Standard: No With uCover: Yes You can move your booking to any day in the current or next holiday camp period.
Moving a single day within a full week booking	Standard: Yes With uCover: Yes The difference in price between the reduced full week daily rate and the standard daily rate is paid for all days within the affected week. You can move your booking to any day in the current or next holiday camp period.	Standard: No With uCover: Yes The difference in price between the reduced full week daily rate and the standard daily rate is paid for all days within the affected week. You can move your booking to any day in the current or next holiday camp period.
Cancelling a single day	Standard: Yes With uCover: Yes The refund will be processed minus 30% of the session cost per day	Standard: No With uCover: Yes The refund will be processed minus 30% of the session cost per day
Cancelling a full week	Standard: Yes With uCover: Yes The refund will be processed minus 30% of the session cost per day	Standard: No With uCover: Yes The refund will be processed minus 30% of the session cost per day
Cancelling a single day within a full week booking	Standard: Yes With uCover: Yes The refund will be processed minus 30% of the session cost per day and you must pay the difference in price between the reduced full week daily rate and the standard daily rate for all days within the affected week.	Standard: No With uCover: Yes The refund will be processed minus 30% of the session cost per day and you must pay the difference in price between the reduced full week daily rate and the standard daily rate for all days within the affected week.

HOLIDAY CAMPS

FOOTBALL & SPORTS (USPORTS)

Changes to your booking

1. Changes to your booking can be made up to 48 hours prior to the date you have booked, as detailed in your booking.
2. If you wish to make any changes less than 48 hours days prior to the date you have booked, uSports may be able to move your booking to another date within the same holiday camp period subject to availability. We will not be able to hold a credit for subsequent holiday camp periods in this scenario.
3. Any requested changes are subject to availability and acceptance by uSports.
4. If you wish to make any changes to your booking, please contact us via email on info@u-sports.co.uk or in the Bristol area only bristol@u-sports.co.uk. uSports contact details can be found on the website. Please note that leaving a telephone message or voicemail will not mean that your booking has been changed. Any changes will only be accepted and made once a representative of uSports has confirmed the amendment via phone or email.

Cancellations

1. If you wish to cancel a booking up to 10 days prior to the initial start date of your booking, uSports will refund all monies for the dates you wish to cancel with a £10 admin fee deducted for direct refunds or a credit will be held for the full amount to be used for a future uSports booking.
 - a) If you have purchased a week of Activity Camps, and you only wish to attend selected days, your booking charges will be recalculated based on the day rate applicable at the time of the change and any refund adjusted accordingly.
 - b) Please allow 10 working days for uSports to process refunds.
2. If you cancel less than 10 days prior to your attendance date, you will not be entitled to a refund. uSports will instead place a credit for use against future bookings.
3. uSports reserves the right to cancel sessions in advance due to low registration numbers, forecast adverse weather conditions or any other unforeseen circumstances. If this does occur we will offer alternative arrangements that might include an alternative activity, date or venue. Should these alternative arrangements not be appropriate a full refund will be given.

Late Collection

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Acceptance of Terms and Conditions

You will be deemed to have accepted and agreed to these terms which will prevail over any other terms put forward by uSports at the time you make a booking. The application of these terms will commence on the date of your booking.